



Ensuring the Safety, Security & Wellbeing of HEI Students & Assets

**Instrument 4: Student Night Out**

SELF ASSESSMENT **WORKBOOK**





# Ensuring the Safety, Security & Wellbeing of HEI Students & Assets

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## **Instrument 4: Student Night Out**

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University of  
**Salford**  
MANCHESTER



#### **Instrument 4: Student Night Out – Version 1**

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## CONTENTS

04	<b>1. The ProtectED approach to the Student Night Out</b>
06	<b>2. Specific measures</b>
06	<b>1. Freshers' week – New Students</b>
12	<b>2. Getting Ready for a Night Out</b>
17	<b>3. In the Premises</b>
24	<b>4. In the Street (public realm)</b>
30	<b>5. Travel Home</b>

## ProtectED INSTRUMENT 4

# Student Night Out

### 1. The ProtectED approach to the Student Night Out

This instrument is divided into six sections; the relationships between sections are modelled below in **Figure 1**:



*Figure 1. Structure of the ProtectED Student Night Out instrument*

The *ProtectED* approach to the Student Night Out is preventive. The Student Night Out Instrument is structured sequentially around the student journey over the course of a night out. **Section 1** of the Instrument focuses on crime prevention and safety promotion for new students during Freshers' Week. **Section 2** concentrates on crime prevention and safety promotion activities, as part of 'getting ready' for a night out. **Section 3** focuses on student safety and welfare whilst in a bar or club (i.e. in the premises). **Section 4** addresses student safety whilst in the street (i.e. the public realm) on a night out. Finally, **Section 5** addresses the travel support available to get students home safely. The *ProtectED* Safety and Wellbeing Partnership in **Section 6** enables and supports all actions in the Student Night Out Instrument.

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Indicators in this Instrument are organised in a specific way. The *Required Level* for each indicator will usually relate to the HEI campus, such as a student bar or club on campus, and thus concern action the HEI and/or Students' Union can take. The +3 Level for each indicator will usually relate to off-campus locations, such as a bar or club in the city centre, and thus concern action that a third party must agree to take. Organising indicators in this way acknowledges the partnership working and additional effort required by the HEI and Students' Union in order to address student safety off campus.

**2. Specific measures**

**1. Freshers’ week – New Students**

New undergraduate students—both domestic and international—may be new to the area and unaware of how to get home from the city centre, or of the safe (and unsafe) routes home. As a result, the safety and wellbeing of such students may be at greater risk whilst on a night out. A *ProtectED* university takes a preventative approach to new students’ safety by providing them with relevant information and promoting peer-to-peer support to help ensure they enjoy a safe night out.

1.1 Personal safety talk for new students.*		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↙ All aspects of previous levels, plus:
The HEI provides a personal safety talk to new students which includes information about the local area, and the safer routes to and from the university.	↙ All aspects of previous levels, plus:	
<b>GOOD PRACTICE</b>		
<b>NUS (2011) ‘Hidden Marks’ report</b>		
This is supported by recommendation #6 in the NUS (2011) report: <i>“Create a campus environment in which students feel safe.” (p.30).</i>		

To do this, the report suggests:

*"[...] Institutions should provide information to new students about the local area which would allow them to make informed judgements about where to go and when."*

(NUS, 2010, p.31).

\* This links to ProtectED Instrument 2: International Students Indicator 4.1.3 "The HEI provides an International Student Orientation programme that includes a security and safety briefing."

## 1. Freshers' week – New Students

1.2 Peer-to-peer support for new students.	
1.2.1 The HEI and/or SU formally enables peer-to-peer support for new students safety during Freshers' / Welcome Week.*	
	+ 3
<b>REQUIRED LEVEL</b>	+ 2
The HEI or SU provides peer-to-peer support for new undergraduate students during SU events organised during Freshers' / Welcome Week.	<p>☛ All aspects of previous levels, plus:</p> <p>Student volunteers provide peer-to-peer support for new undergraduate students.</p> <p>These volunteers are 'hands on' and encourage new students, helping to introduce them to a safe night out.</p>
<b>CASE STUDY</b>	<b>CASE STUDY</b>
<p><b>UCL SU's Departure Lounge</b></p> <p>During Freshers' Welcome Week, UCLU's club nights have a Departure Lounge – a chill out area located in nightclubs when the UCLU are holding their event.</p> <p>The purpose of the Departure Lounge is for new students <i>"to enjoy themselves in a safe environment."</i></p>	<p><b>Aston University 'Aston Aunties'</b></p> <p>Aston Aunties are student volunteers who help new undergrad students settle into university life. Aunties are divided into five different groups – each with their own specific duties, and overseen by a sabbatical officer. Specific Aunties linked to a safe Student Night Out are:</p> <ul style="list-style-type: none"> <li>▶ <i>Flat Aunties</i> visit student flats day and night</li> </ul>

The Departure Lounge contains tea, biscuits and condoms — as well as trained staff and sabbatical officers who provide partygoers with travel advice before they make their way home.

For more information, see:

[https://uclu.org/sites/uclu.org/files/u2330/documents/impact\\_report\\_2013\\_web.pdf](https://uclu.org/sites/uclu.org/files/u2330/documents/impact_report_2013_web.pdf)

[http://uclu.org/system/files/attachments/impact\\_report\\_2\\_web.pdf](http://uclu.org/system/files/attachments/impact_report_2_web.pdf)

to see if students are doing well

- ▶ *Welfare Aunties* are the 'go-to' people for any student concerns relating to welfare and wellbeing
- ▶ *Activities Aunties* promote the sports clubs and societies
- ▶ *Promo Aunties* promote night-time events.

For more information, see: <http://www.aston.ac.uk/union/get-involved/become-an-auntie/>

\* This links to *ProtectED Instrument 1: Student Wellbeing & Mental Health Criteria 2.4.1* "The HEI formally enables peer-to-peer support for new students."

**1. Freshers' week – New Students**

1.3 The HEI and SU demonstrate an institutional approach to managing student alcohol consumption.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>		
The HEI and the SU work in partnership to implement an institutional approach to managing student alcohol consumption.	<p>☛ All aspects of previous levels, plus:</p> <p>The HEI and SU have a plan for achieving <i>NUS Alcohol Impact</i> accreditation.</p> <p>The HEI and SU will aim to have achieved the <i>NUS Alcohol Impact Accreditation</i> in the next 24 months.</p>	<p>☛ All aspects of previous levels, plus:</p> <p>The HEI and the SU have achieved <i>NUS Alcohol Impact Accreditation</i>.</p>
<b>GOOD PRACTICE</b>		
<p><b>NUS Alcohol Impact</b></p> <p>HEIs and SUs may wish to use the <i>NUS Alcohol Impact</i> programme, which embeds social norms of responsible drinking on UK campuses, aiming to change attitudes towards alcohol, and building healthier, safer and more productive student communities. It is not about stopping students from drinking. It is about creating a positive culture of responsible drinking, and an inclusive campus environment for those who do not drink.</p>		<p><b>GOOD PRACTICE</b></p> <p><b>NUS Alcohol Impact Accreditation</b></p> <p><i>NUS Alcohol Impact Accreditation</i> is made up of 46 mandatory and optional criteria, each scored according to difficulty and impact. Accreditation is set at 60% of the 181 points available.</p> <p>Alcohol Impact Accreditation Criteria can be found here: <a href="http://s3-eu-west-1.amazonaws.com/nusdigital/document/documents/19904/2289b79c5082c0f65068c9f8d13d0">http://s3-eu-west-1.amazonaws.com/nusdigital/document/documents/19904/2289b79c5082c0f65068c9f8d13d0</a></p>

The *NUS Alcohol Impact* programme has a mix of institution-wide behaviour change interventions encompassing policy, procedure, campaigns, retailing and accommodation to help institutions.

For more information, see: <http://alcoholimpact.nus.org.uk/about>

[7ac/20150916%20Alcohol%20Impact%20Accreditation%20Criteria%20-%20Final.pdf](#)

To see how other HEIs have achieved *NUS Alcohol Impact Accreditation* visit:

[http://s3-eu-west-1.amazonaws.com/nusdigital/document/documents/17000/ffa383f2e646b25771d20e03cceb4d/20150528 Alcohol Impact Final report Appendix 1 Summary of actions.pdf](http://s3-eu-west-1.amazonaws.com/nusdigital/document/documents/17000/ffa383f2e646b25771d20e03cceb4d/20150528%20Alcohol%20Impact%20Final%20report%20Appendix%201%20Summary%20of%20actions.pdf)

## 2. Getting Ready for a Night Out

Excessive and binge drinking puts a student at risk of harm or assault (Royal Society of Psychiatrists, 2011). Moreover, excessive alcohol use means the student becomes a vulnerable adult – the capacity to make decisions to protect oneself is impaired (British Medical Association, 2011). A *ProtectED* university helps prevent student victimisation on a night out, before they go out – through crime prevention communications and education about mobile applications that can help keep them safe.

2.1 Crime prevention communication for a safe night out.		
2.1.1 The HEI / SU delivers crime prevention communication campaigns to students for a safe night out.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>↪ All aspects of previous levels, plus:</p> <p>Crime prevention campaigns are run and organised by student volunteers.</p>	<p>↪ All aspects of previous levels, plus:</p>
<p>The HEI or SU has a crime prevention student safety campaign for a safe night out.</p>		
<b>GOOD PRACTICE</b>	<b>CASE STUDY</b>	
<p><b>ACPO (2008) The application of Neighbourhood policing to HEIs</b></p> <p>ACPO (2008) states that crime prevention communication material should have:</p> <ol style="list-style-type: none"> <li><i>Corporate brand</i> — logo, font and style — for university student crime prevention communications.</li> </ol>	<p><b>Crimestoppers SaferU initiative</b></p> <p>SaferU is a student-led, peer-to-peer crime prevention and personal safety campaign for university students. All crime prevention and personal safety campaigns are run and organised by student volunteers, with support from Crimestoppers.</p>	

This logo should not contain the police crest.

2. *Student approval* – students should review the crime prevention materials to judge the communication's effectiveness and approachability.
3. *Partnership working* – campaigns should run jointly with the local police, NUS, SU and university security staff. Together, the partnership can share resources, creativity, staff and finance.

SaferU has run at the University of Northampton, as well as Plymouth and Anglia Ruskin universities.

For more information, visit: <https://crimestoppers-uk.org/get-involved/saferu/>

#### CASE STUDY

##### Education UK

Education UK has online information and tips for international students on UK nightlife, such as:

- ▶ UK student nightlife: Top tips for staying safe: <http://www.educationuk.org/global/articles/uk-student-nightlife-top-safety-tips/>
- ▶ Interview with a door supervisor: <http://www.educationuk.org/global/articles/student-safety-advice-interview-with-door-supervisor/>
- ▶ Responsible drinking advice from Drinkaware: <http://www.educationuk.org/global/articles/drinkaware-freshers-week/>

**CASE STUDY**

**West Midlands Police**

West Midlands Police Higher Education Liaison Officers create Safer Students leaflets about being safe when out and about (<http://saferstudents.west-midlands.police.uk/out-and-about/>).

**2. Getting Ready for a Night Out**

2.1. Crime prevention communication for a safe night out.		
2.1.2 The HEI promotes the use of Smart Phone Apps for student safety and wellbeing on a night out.*		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>↩ All aspects of previous levels, plus:</p> <p>The HEI provides students with smartphone applications available for their safety and security.</p>	<p>↩ All aspects of previous levels, plus:</p>
<p>The HEI informs students of smartphone applications available for their safety and security.</p> <p>The HEI or SU informs students that they should store the number of university student security and a local licenced taxi operator into their mobile phone.</p> <p>Examples of smart phone apps include:</p> <ul style="list-style-type: none"> <li>▶ Train or bus apps</li> <li>▶ Apps of local, licensed taxi companies</li> <li>▶ Police app that includes maps of safe zones (e.g. GMPolice app).</li> </ul>	<p><b>CASE STUDY</b></p> <p><b>Critical Arc SafeZone App</b></p> <p>SafeZone (<a href="http://www.safezoneapp.com">http://www.safezoneapp.com</a>) is a free smartphone application that allows students or staff to call for help, emergency services or first aid through their phone. The app allows security or first aid personnel to pinpoint exactly where help is needed.</p> <p>The app works within specific geographical boundaries set by the university and linked to its Security Services.</p>	

Both Northumbria University (<https://www.northumbria.ac.uk/about-us/health-safety/stay-safe/>) and the University of York (<https://www.york.ac.uk/news-and-events/news/2015/campus/safezone-app/>) make the SafeZone app freely available for all staff and students.

*\*This links to ProtectED Instrument 3: Student Harassment & Sexual Assault Indicator 3.2.1 "Smart Phone Apps / Tech solutions."*

### 3. In the Premises

3.1 Student Door Supervisors.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>		
The HEI or SU has SIA licensed student door supervisors at Students' Union events.	<p>↪ All aspects of previous levels, plus:</p> <p>The HEI or SU has SIA licensed, student door supervisors at <i>all</i> licensed university events.</p>	<p>↪ All aspects of previous levels, plus:</p> <p>SIA licensed, student door supervisors are at <i>off-campus</i> venues frequented by students.</p>
<b>CASE STUDY</b>		
<p><b>University of York SU DoorSafe</b></p> <p>DoorSafe is an on-campus, student-run security service for University of York events (<a href="http://www.yusu.org/docs/FINAL2014DoorSafeJobDescription.pdf">http://www.yusu.org/docs/FINAL2014DoorSafeJobDescription.pdf</a>; <a href="http://m.yorkpress.co.uk/search/11164976.NewStreetsafeprojectsettohelpvulnerablestudents/">http://m.yorkpress.co.uk/search/11164976.NewStreetsafeprojectsettohelpvulnerablestudents/</a>).</p> <p>DoorSafe door supervisors are current University of York students (<a href="http://www.yusu.org/docs/jobs/doorsafe-ps.pdf">http://www.yusu.org/docs/jobs/doorsafe-ps.pdf</a>).</p> <p>DoorSafe staff are required to be SIA licensed, and receive training in first aid, responsible</p>		

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<p>person, licensing, and health and safety (<a href="http://www.yusu.org/docs/FINAL2014DoorSafeJobDescription.pdf">http://www.yusu.org/docs/FINAL2014DoorSafeJobDescription.pdf</a>).</p> <p>DoorSafe is funded by the Students' Union (YUSU).</p>		
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**3. In the Premises**

3.2 Venue staff are trained to spot and help vulnerable adults, and challenge physical or sexual harassment.*		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>☛ All aspects of previous levels, plus:</p>	
<p>The Students' Union has staff that have been trained to spot and help vulnerable people, and challenge physical or sexual harassment.</p> <p>Staff should preferably be students to ensure peer-to-peer support.</p>	<p>☛ All aspects of previous levels, plus:</p> <p>Off-campus venues frequently used by students have staff that have been trained to spot and help vulnerable people, and challenge physical or sexual harassment.</p>	
<b>GOOD PRACTICE</b>	<b>CASE STUDY</b>	
<p><b>Security Industry Authority (SIA) Door Supervisor Training</b></p> <p>All SIA-licensed door supervisors have received training in dealing with vulnerable individuals, and safeguarding and conflict management skills, to enable them to challenge inappropriate behaviour.</p> <p>For more information, visit: <a href="http://www.sia.homeoffice.gov.uk/Pages/training-ds.aspx">http://www.sia.homeoffice.gov.uk/Pages/training-ds.aspx</a></p>	<p><b>Hollaback London's Good Night Out campaign</b></p> <p>The <i>Good Night Out</i> is an independent campaign working with licensed premises (clubs, bars, pubs, venues) around the UK and Ireland to end harassment on nights out.</p> <p><i>Good Night Out</i> train staff, security and management on how best to handle and prevent harassment. All participating venues sign the <i>Good Night Out</i> pledge. Participating venues can</p>	

## CASE STUDY

### Ending Alcohol Harm ‘Club Hosts’

A joint initiative by Drinkaware and the Nottingham Crime and Drugs Partnership was set up to tackle sexual harassment on nights out.

Club Hosts worked inside venues to create a social norm, to identify and prevent issues before they escalated, and help victims of sexual assault (<http://www.nottinghamcdp.com/news/its-time-to-stop-sexual-harassment-on-drunken-nights-out-this-christmas/>). Hosts carried a kit of water, antibacterial hand wipes, tissues, lollipops and information on where to get help, if needed (<http://www.endingalcoholharm.co.uk/club-hosts/>).

Research on the scheme found that Club Hosts were positively received by both bar managers and customers, and assisted nearly 50 vulnerable people who needed their help (<https://www.drinkaware.co.uk/research/research-bank/drunken-nights-out-campaign-summary/>).

then display *Good Night Out* posters in their venue to communicate their service and pledge to their customers.

For more information, visit: <http://www.goodnightoutcampaign.org/about/>

\* This links to ProtectED Instrument 1: Student Wellbeing & Mental Health Criteria 2.4.1 “The HEI formally enables peer-to-peer support for new students.”

**3. In the Premises**

3.3 Accreditation of premises as a safe bar.		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	
The HEI and Students' Union have a plan for achieving the <i>NUS Best Bar None</i> Award.	<p>↪ All aspects of previous levels, plus:</p> <p>The Students' Union has achieved an <i>NUS Best Bar None</i> Award.</p>	<p>↪ All aspects of previous levels, plus:</p> <p>The HEI, as part of a partnership, encourages off-campus venues frequented by students to achieve <i>Best Bar None</i> accreditation.</p>
<b>GOOD PRACTICE</b>		<b>GOOD PRACTICE</b>
<p><b>NUS Best Bar None</b></p> <p><i>NUS Best Bar None</i> is the national award scheme specifically for Students' Union bars.</p> <p>Each year, the NUS awards bars and venues in the Students' Union sector a gold, silver or bronze <i>Best Bar None Award</i> based on strict criteria.</p> <p>For more information, visit: <a href="http://www.nusconnect.org.uk/strong-students-unions/articles/from-silver-to-gold">http://www.nusconnect.org.uk/strong-students-unions/articles/from-silver-to-gold</a>; and <a href="http://convention.unioncloud.org/articles/best-bar-none-celebrating-responsible-drinking">http://convention.unioncloud.org/articles/best-bar-none-celebrating-responsible-drinking</a></p>		<p><b>Best Bar None</b></p> <p><i>Best Bar None</i> is a national award scheme, supported by the Home Office, to improve standards in the night time economy by promoting responsible management and operation of licensed premises.</p> <p>For more information, visit: <a href="http://www.bbuk.com">http://www.bbuk.com</a></p>

### 3. In the Premises

3.4 Licensing sanctions.		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↩ All aspects of previous levels, plus:
<p>The HEI can demonstrate that it is working in partnership with the local council and/or police to lobby for licensing sanctions on external venues that are not responsible licensees.</p> <p><b>CASE STUDY</b></p> <p><b>'Last Drink' campaign</b></p> <p>The 'Last Drink' campaign helps to clamp down on venues who are over-serving units or serving intoxicated customers. It does this by identifying which venue a person had their last alcoholic drink in, prior to their involvement with the police for an alcohol-related issue.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> <li>▶ 'The Last Drink program; targeting licensed premises to reduce impaired driving:' <a href="http://www.popcenter.org/library/awards/goldstein/1996/96-38(F).pdf">http://www.popcenter.org/library/awards/goldstein/1996/96-38(F).pdf</a></li> </ul>	<p>↩ All aspects of previous levels, plus:</p>	

- ▶ 'More Metro police are tracking people's last drink:' <http://www.startribune.com/more-metro-police-are-tracking-people-s-last-drink/352463181/>

#### 4. In the Street (public realm)

Student safety on a night out is also important when students are outside of venues, in the public realm. A *ProtectED* university considers the risks attached to the whole student journey over the course of a night out.

4.1 The HEI runs an appropriate Street Marshall scheme where risks to students on a night out have been identified.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>↪ All aspects of previous levels, plus:</p> <p>The HEI helps fund a Street Marshall scheme which concentrates on keeping students safe, reducing ASB, and improving community relations on specific nights of the week.</p>	<p>↪ All aspects of previous levels, plus:</p> <p>Partnership working with Council, local NHS Clinical Commission Groups, and charities to help support the creation of a St John's Ambulance medical bus or Street Angels.</p> <p>Such programmes benefit all members of the public — not just students. However, in some city centres, a large proportion of the night-time population may be students.</p>
<p><b>CASE STUDY</b></p> <p><b>University of York SU NightSafe scheme</b></p> <p>NightSafe is a student-led, volunteer, night patrol scheme to provide help and support to students (and others) in vulnerable situations in town. The idea is to provide a friendly, non-judgmental face that people can turn to for assistance.</p> <p>The NightSafe service has been used as part of the University's solution to help keep students safe following recent river-related student</p>	<p><b>CASE STUDY</b></p> <p><b>University of Warwick &amp; SU Street Marshals</b></p> <p>Warwick University and the SU, working in partnership with the local council and police, have set up a Street Marshall scheme. The scheme, paid for by the University of Warwick, runs on weekday nights in areas of Leamington Spa popular with Warwick University students.</p> <p>Street Marshals are SIA-licensed private security.</p>	<p><b>CASE STUDY</b></p> <p><b>SOS bus, Oxford</b></p> <p>The SOS medical bus provides on-site medical care for revellers in Oxford City Centre who are suffering from minor alcohol-related injuries and illnesses (<a href="http://www.oxfordshireccg.nhs.uk/news-">http://www.oxfordshireccg.nhs.uk/news-</a></p>

fatalities (<http://www.yorkvision.co.uk/news/night-safe-patrols-launched-to-improve-river-safety/29/04/2014>; [http://m.yorkpress.co.uk/search/11164976.New Streetsafe project set to help vulnerable students/](http://m.yorkpress.co.uk/search/11164976.New%20Streetsafe%20project%20set%20to%20help%20vulnerable%20students/)).

For more information, see: [https://twitter.com/yusu\\_nightsafe](https://twitter.com/yusu_nightsafe)

The marshals provide pastoral care and protection after students leave venues, arrange medical treatment for the injured, and encourage respect for residents as students return home.

A registrar of the University of Warwick said that the university is involved to *“support students living in Leamington and to respond positively to concerns expressed by some members of the local community.”*

For more information, see: [http://www.warwickdc.gov.uk/news/article/9/the\\_learington\\_street\\_marshall\\_scheme](http://www.warwickdc.gov.uk/news/article/9/the_learington_street_marshall_scheme)

<http://www.oxfordshireccg.nhs.uk/news-and-media/newsletter/occg-connect-newsletter/occg-connect-newsletter-november-2014/sos-bus-to-help-treat-patients-in-oxford/>).

The purpose of the SOS Bus is to reduce the burden of alcohol-related injuries on local A&E—to which students are known to contribute.

A recent study found that over 20% of male Oxford University students had visited A&E during their degree; more than double the percentage of the general public in Oxfordshire (<http://oxfordstudent.com/2014/11/20/sos-medical-bus-scheme-launched-in-city-centre/>).

#### CASE STUDY

##### **Canterbury Street Marshal Scheme**

The Canterbury Street Marshall scheme is a partnership between the two universities and Students’ Unions in Kent — the University of Kent and Christ Church University — and the local police, council and residents’ associations.

The aim of the scheme is to safeguard the students of both Universities as they transit through designated areas of Canterbury at night.

#### CASE STUDY

##### **In Case of Emergency bus, Southampton**

The 'In Case of Emergency' (ICE) night-time emergency bus is a safe haven for those who are injured, unwell or in need of welfare support when out in Southampton city centre on a Saturday between 10pm–4am, and during Student Freshers’ events and New Year’s Eve. Services include a treatment room with medical advice from the NHS, and

Both Universities pay for the Street Marshals, who are SIA-licenced private security staff.

For further information, see:

- ▶ <http://www.kent.ac.uk/student-services/canterburystreetmarshals/index.html>
- ▶ <http://www.kentonline.co.uk/canterbury/news/street-patrols-aim-to-curb-37003/>
- ▶ <http://www.kentonline.co.uk/canterbury/news/patrols-stepped-up-to-curb-43405/>

welfare advice from Southampton City Council.

**FIRST stop bus, Reading**

The FIRST Stop bus in Reading town centre contains a team of NHS medical staff and first aid volunteers to treat minor injuries and illness, and provide emotional support every Friday and Saturday night from 9pm–3:30am.

For more information, see:

- ▶ <https://www.facebook.com/FIRST-Stop-Bus-Reading-506217386168345/>
- ▶ <http://www.getreading.co.uk/news/local-news/first-stop-bus-helps-injured-8938920>

#### 4. In the Street (public realm)

4.2 The HEI works in partnership with local business to promote a safe haven scheme for students.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>↙ All aspects of previous levels, plus:</p>	<p>↙ All aspects of previous levels, plus:</p>
<p>The HEI or the SU have worked in partnership with local business, who agree to be safe havens for anyone who feels unwell, vulnerable or threatened.</p> <p>To be part of the scheme, the following best practice should be followed:</p> <ul style="list-style-type: none"> <li>▶ A list or map of the safe spots available online</li> <li>▶ Businesses should advertise as a Safe Spot through the use of window stickers.</li> </ul>		
<b>CASE STUDY</b>		
<p><b>Manchester Student Safe Zone</b></p> <p>The Student Safe Zone scheme is a partnership between Manchester’s three universities, the police and the City Council.</p> <p>Local businesses on the Oxford Road corridor</p>		

agree to provide students with a safe place to wait or visit when they are at risk. These premises display a 'Safe Zone' sticker in the window to let students know that they are part of the scheme.

The council states:

*"The scheme was set up to provide the 80 thousand plus students studying in Manchester with a safe place to stop if they need to. Some students have been victims of crime and some students are in fear of being a victim of crime, so having a safe haven is really important."*

For more information, see: [http://www.manchester.gov.uk/info/500210/student\\_safety/4795/student\\_safety/7](http://www.manchester.gov.uk/info/500210/student_safety/4795/student_safety/7)

## CASE STUDY

### **Bradford Safe Spot Scheme**

The University of Bradford and the SU have worked in partnership with the Police, Council and local businesses to set up the Student Safe Spot community safety scheme.

It is designed to help students feel safer while out and about near the university. Any student who feels threatened in Bradford can go into any of

the designated Safe Spot venues, which are identified with yellow 'Student Safe Spot' stickers.

For more information, see:

- ▶ <http://www.ubuonline.co.uk/advice-and-welfare/advice-a-z/student-safe-spot.php>
- ▶ The Business' Guide to the Safe Spot Scheme: <http://citycentrebeat.co.uk/student-safespot/>

## 5. Travel Home

Getting home safely is an important part of a *ProtectED* Student Night Out.

5.1 The HEI or SU provide a Safe/Emergency Taxi Scheme whereby students without money can still take a taxi home.		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↩ All aspects of previous levels, plus:
<p>The HEI and/or SU provide a Safe or Emergency Taxi Scheme — a student night out safety scheme in which a student without money on their person is able to get a cab home.</p> <p>The scheme involves:</p> <ol style="list-style-type: none"> <li>1. A partnership with a specific local private hire firm. This firm should be regarded as safe (e.g. licensed and uniformed drivers).</li> <li>2. Students can call this private hire firm to take them home.</li> <li>3. Students can hand over their Student ID card to the driver in lieu of payment.</li> <li>4. The driver takes the student home and goes to the university to receive payment.</li> </ol>	<p>↩ All aspects of previous levels, plus:</p> <p>The HEI or SU have created a 'white list' of accredited taxi firms that meet safety requirements.</p> <p>HEI's may wish to use the Licensed Private Hire Car Association's quality assurance benchmarking of private vehicle operators (<a href="http://www.lphca.co.uk/what_we_do.html - QualityAssurance">http://www.lphca.co.uk/what_we_do.html - QualityAssurance</a>).</p>	

5. The next day, the student collects their student card and pays for their cab fare.

#### **CASE STUDY**

##### **University of Manchester SU Safe Taxi Scheme**

The University of Manchester Students' Union have a partnership agreement with a local private hire firm in Manchester to take UM students home, even if they have no money.

The private hire firm involved in the Safe Taxi scheme has safety features such as GPS tracking.

The steps on how to use the Safe Taxi scheme are presented on the SU Safe Taxi webpage: <http://manchesterstudentsunion.com/safetaxi>

#### **CASE STUDY**

##### **University of Leeds SU Taxi Scheme**

The University of Leeds Students' Union (LUU) have a partnership agreement with a local private hire firm in Leeds to take UoL students home, even if they have no money; all they have to do is show their student card.

For more information, see the 'alternative

transportation' section here: [https://  
www.luu.org.uk/helpandadvice/  
healthandwellbeing/gethomesafe/](https://www.luu.org.uk/helpandadvice/healthandwellbeing/gethomesafe/)

## 5. Travel Home

5.2 The HEI and/or Students' Union provides transport services to take students home at night.		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↩ All aspects of previous levels, plus:
The HEI and/or SU ensures transport services are available to take students home from the Students' Union.	↩ All aspects of previous levels, plus: The HEI / SU ensures transport services are available to take students home from the city centre.	
<b>GOOD PRACTICE</b>	<b>CASE STUDY</b>	
<p><b>NUS (2011) Hidden Marks report</b></p> <p>The NUS (2011) Hidden Marks report recommends <i>"transport services should be provided for students who need to leave the institution or students' union late at night."</i> (p.32).</p> <p>Doing so fulfils part of Recommendation #6: <i>"Create a campus environment in which students feel safe."</i></p>	<p><b>University of York Night Bus</b></p> <p>The University of York has a contract with First Group to provide bus services from the town centre to the University halls of residence that run hourly from midnight to 7am (<a href="https://www.york.ac.uk/admin/estates/transport/public_transport/bus/index.html">https://www.york.ac.uk/admin/estates/transport/public_transport/bus/index.html</a>; <a href="http://www.firstgroup.com/york/more/your-bus-66-and-university-services/your-bus-66">http://www.firstgroup.com/york/more/your-bus-66-and-university-services/your-bus-66</a>).</p>	

#### CASE STUDY

##### **University of Leeds SU Night Bus**

University of Leeds Students' Union (LUU) Night bus takes students from the front door of the Union to their own front door.

Students pre-book a place on the Night bus an hour before the scheduled departure with LUU security staff. The bus runs until 3:30am on Friday and Saturday nights.

For more details, see: <https://www.luu.org.uk/helpandadvice/healthandwellbeing/gethomesafe/>

#### CASE STUDY

##### **University of Bradford SU**

The University of Bradford Students' Union (UBUS) *"is committed to the safety of their students."*

One of the ways in which UBUS try to ensure student safety is funding a free bus service to get students home safely. The bus takes students anywhere within a two-mile radius from the campus Monday-Thursday nights until 10:30pm, and Friday until 8pm.

For more information, see: <http://www.ubonline.co.uk/advice-and-welfare/advice-a-z/ubus-free-safety-bus.php>

First Group also have a 'Clubbers Bus' on Tuesday–Thursday nights / early mornings to take students home on the SU nights out: ([https://www.york.ac.uk/admin/estates/transport/public\\_transport/bus/clubbers\\_bus\\_cb2.html](https://www.york.ac.uk/admin/estates/transport/public_transport/bus/clubbers_bus_cb2.html)).

#### CASE STUDY

##### **Durham University SU Night Bus**

Durham University Students' Union provides a night bus service as *"a safe and secure way for lone students to get home in the evening."*

The service works like a cab, in that students arrange to be picked up by calling the driver. The bus runs until 1am on Monday-Saturday nights and until 11pm on Sunday nights, and costs £2.00.

For more information, see: <http://www.durhamsu.com/main-menu/services/nightbus>

**5. Travel Home**

5.3 University Security have a policy whereby they will escort students to their cab or home.		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↩ All aspects of previous levels, plus:
University Security has a policy to escort students (or staff, visitors, etc.) who are on campus, to a taxi cab or to another university building.	University Security will walk students from the university campus to their home.	University Security will collect a student in the city centre and take them home.
<b>CASE STUDY</b>		
<p><b>University of Leeds SU Safe Walk Scheme</b></p> <p>University of Leeds Students' Union (LUU) Security Team have a Safe Walk Scheme in which the LUU Security Team walk the student to their taxi.</p> <p>For more information, see 'Alternative Transportation' here: <a href="https://www.luu.org.uk/helpandadvice/healthandwellbeing/gethomesafe/">https://www.luu.org.uk/helpandadvice/healthandwellbeing/gethomesafe/</a></p>		

**6. ProtectED Safety and Wellbeing Partnership (PSWP)**

For student night out safety initiatives to be successful, students need to be aware of them. Part of the *ProtectED* university safe student night out programme includes a communication strategy for the effective dissemination of information to students.

6.1 The HEI and/or SU has a communication strategy for informing students about the various student night out services available to them.		
	+ 2	+ 3
<b>REQUIRED LEVEL</b>	<p>↙ All aspects of previous levels, plus:</p>	<p>↙ All aspects of previous levels, plus:</p>
<p>The HEI or SU have a communication strategy for informing students of the services available to them to help keep them safe on nights out.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>▶ Students receive a text from the SU on Friday nights informing them of a safe taxi scheme or night bus</li> <li>▶ University or SU webpages highlight the safe bus, street marshals, student door supervisors schemes, etc.</li> </ul>		

## 6. *ProtectED* Safety and Wellbeing Partnership (PSWP)

Many of the *ProtectED* Student Night Out criteria are best addressed through partnership working between local HEIs. This allows universities to pool their resources to more comprehensively address the safety and wellbeing of students, both on and off campus on a night out.

6.2 The HEI and/or SU have a partnership with other local HEIs, working towards creating a safe student night out.		
		+ 3
	+ 2	↙ All aspects of previous levels, plus:
<b>REQUIRED LEVEL</b>	↙ All aspects of previous levels, plus:	
<p>The HEI has created links with other local HEIs to address the same issues with regards to student safety in the city centre (or other Student Night Out locations). The HEIs pool their resources, as appropriate, to address student safety in identified risk areas (e.g. city centre).</p> <p>For example, HEIs might jointly create a Student Safe Zone, establish Street Marshals, encourage city centre venues to have safety venue 'club hosts,' or lobby the council to implement the <i>Best Bar None</i> scheme.</p>		

## 6. ProtectED Safety and Wellbeing Partnership (PSWP)

Data evaluation is important to understanding which schemes addressing Student Night Out issues are used by students and which are not, as well as which measures impact positively on student safety and which do not.

6.3 The HEI has a data collection plan, and can demonstrate its use for monitoring and evaluation of service use and impact.*		
		+ 3
<b>REQUIRED LEVEL</b>	+ 2	↙ All aspects of previous levels, plus:
The HEI has a data collection plan that it uses to monitor and evaluate service use and impact in relation to the Student Night Out.	↙ All aspects of previous levels, plus: The HEI uses the data collection results to inform preventative work.	

\*This links to ProtectED Instrument 3: Student Harassment & Sexual Assault Indicator 4.5.2 "Regular victimisation surveys."

### Instrument 4: Student Night Out

The *ProtectED* Code of Practice is the first code of practice and accreditation scheme designed to support higher education institutions in ensuring student safety, security and wellbeing.

*ProtectED* recognises that universities have a wider role to play in supporting their students — not only while they are on campus, but throughout their student experience.

The *ProtectED* Code of Practice currently comprises five parts — ‘Core Institutional Safety & Security’ and four issue-focused instruments. This extensible structure enables *ProtectED* to holistically address safety, security and wellbeing across the wider student experience.

[www.Protect-ED.org](http://www.Protect-ED.org)



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